

# stef m. shuster

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## CURRENT POSITION

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2016 - Assistant Professor, Department of Sociology, Appalachian State University  
Faculty Affiliate, Gender, Women's, and Sexuality Studies, Appalachian State University

## Previous Academic Appointments

2014 - 2016 Postdoctoral Fellow, Thompson Writing Program, Duke University  
2013 - 2013 Visiting Instructor, Department of Sociology & Anthropology, Cornell College  
2011 - 2014 Instructor, Department of Sociology, The University of Iowa

## RESEARCH AND TEACHING INTERESTS

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Medical Sociology	Emotions	Language, Culture, & Knowledge
Gender	Social Movements	Qualitative Methods

## EDUCATION

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2009 - 2014 Ph.D. Sociology, The University of Iowa  
Graduate Certificate in Gender, Women's, and Sexuality Studies

2007 - 2009 M.A. Sociology, The University of Iowa

2000 - 2004 B.A. Sociology, Indiana University, Bloomington  
Minor in Human Development/Family Studies

## SCHOLARSHIP

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### Refereed

#### Journal Articles

2017 shuster, stef. "Punctuating Accountability: How Discursive Aggression Regulates Transgender People." *Gender & Society* 31(4): 481-502.

2017 shuster, stef and Celeste Campos-Castillo. "Measuring Resonance and Dissonance in Social Movement Frames With Affect Control Theory." *Social Psychology Quarterly* 80(1): 20-40.

2016 shuster, stef. "Uncertain Expertise and the Limitations of Clinical Guidelines in Transgender Healthcare." *Journal of Health and Social Behavior* 57(3): 319-32.

#### Book Chapters

Forthcoming shuster, stef and Ellen Lamont. "Sticks and Stone Break Our Bones and Words Are Damaging: How Language Erases Non-binary People" In *The Emergence of Trans: Essays on*

*Politics, Culture, and Everyday Life*, edited by I. Moon, R. Pearce, and D.L. Steinberg. London, UK: Routledge.

### Non-refereed

- 2017 shuster, stef. "The Social Consequences of HB2: A North Carolina Effort to Reverse Civil Protections for Transgender People." Essay for *Sociation Today*.
- 2016 shuster, stef. "The Politics of 'Evidence' in Transgender Healthcare." Essay for *Sex and Gender News*, Section on Sex & Gender, American Sociological Association.
- 2015 shuster, stef. Book Review of *Blind to Sameness: Expectations and the Social Construction of Male and Female Bodies* by Asia Friedman. *Contemporary Sociology* 44: 796-98.

### Works In Progress

- shuster, stef. *Treating Gender: Transgender Medicine and Uncertain Expertise* [book manuscript]
- shuster, stef. From Pathology to Progress? The Social Life of "Evidence" in U.S. Transgender Medicine, 1950-2010 (under review)
- shuster, stef. Quaring the Queer in Appalachia. (under review)
- shuster, stef. Passing as Experts in Transgender Medicine. (under review)
- Bodenheimer, Grayson\* and stef shuster. Those Who Feel, Teach: Emotional Labor and Teacher Burnout. (under review)
- shuster, stef and Grayson Bodenheimer.\* A Labor of Love? Negotiating Emotion Norms in Medical Arenas Defined by Uncertainty.
- shuster, stef and Kelly Thames. Performing Informed Consent with Transgender Patients.
- Campos-Castillo, Celeste and stef shuster. Does Dissonance Trump Resonance? Using Affect Control Theory to Analyze the Framing Strategies of the U.S. 2016 Presidential Candidates.

### GRANTS AND AWARDS

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#### Grants

- 2017 **Summer Student Research Stipend Grant**, College of Arts and Sciences, Appalachian State University (\$1,100)
- 2016 **Research Proposal Development Grant**, College of Arts and Sciences, Appalachian State University (\$5,000)
- Research Grant**, Center for Appalachian Studies, Appalachian State University (\$250)
- 2015 **Research Grant**, Thompson Writing Program, Duke University (\$1,660)
- 2013-2014 **Ballard-Seashore Dissertation Writing Fellowship**, Graduate College, University of Iowa
- 2012 **Jane A. Weiss Memorial Dissertation Scholarship**, Department of Gender, Women's, and Sexuality Studies, University of Iowa (\$3,000)
- Fellowship**, Obermann Institute on Civic Engagement and the Academy, University of Iowa
- 2011 **Summer Writing Fellowship**, Graduate College, University of Iowa
- 2009-2013 **Travel Grant**, Department of Sociology, University of Iowa (\$1,350, total)

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\* Denotes student co-author

## **Awards**

- 2016 **Outstanding Faculty Award**, Center for Sexual & Gender Diversity, Duke University
- 2014 **National Center for Institutional Diversity Emerging Scholar Recognition**, University of Michigan
- 2012 **Diversity Catalyst Award**, Office of Equal Opportunity and Diversity and Chief Diversity Office, University of Iowa
- Distinguished Student Leader Certificate**, Hancher-Finkbine Committee, University of Iowa
- 2011 **Hawkeye Award for Outstanding Student Organization Leader**, Office of Student Life, University of Iowa
- 2010 **Carl J. Couch Graduate Student Teaching Award**, Department of Sociology, University of Iowa
- 2009-2012 **Exemplary Senator for Service to the Community**, Graduate Student Senate, University of Iowa
- 2008-2009 **Graduate and Professional Student Award for Dedication and Enrichment of the Cultural and Resource Centers**, Office of Student Life, University of Iowa

## **TEACHING**

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### **Assistant Professor, Appalachian State University**

Medical Sociology  
The Sociological Perspective  
Senior Seminar Capstone course  
Intro to LGBT Studies

### **Lecturing Fellow, Duke University**

Qualitative Methods  
Social Dimensions of Mental Illness  
Constructing Transgender Identities  
Gender Diversities  
Composing the Internship Experience with Social Media (on-line)

### **Visiting Instructor, Cornell College**

Gender Diversity

### **Instructor, The University of Iowa**

Gender and Society  
Classical Social Theory  
Sexuality Studies  
Social Inequalities (on-line)

## **CONFERENCE PRESENTATIONS**

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### **National**

- 2017 shuster, stef and Grayson Bodenheimer. "A Labor of Love? How Healthcare Providers Manage Emotion Norms With Conflicting Professional Expectations." Regular session presentation for the section on emotions at the annual meeting of the American Sociological Association, Montreal, Canada.

- 2016 Campos-Castillo, Celeste, stef shuster, and Denise Anthony. "Privacy Expectations and Gender Ideology: Cultural Influences on Communicating Personal Information" Roundtable for the section on communication, information technologies, and media at the annual meeting of the American Sociological Association, Seattle, WA.
- 2014 shuster, stef. "Managing Ambiguity While Working in a Glass House: Provider Perspectives on Transgender Healthcare." Regular session presentation for health care and care delivery at the annual meeting of the American Sociological Association, San Francisco, CA.
- 2013 shuster, stef. "Microaggressions as Systemic Violence Against Transgender Communities." Regular session Presentation for sex and gender at the annual meeting of the American Sociological Association, New York City, NY.
- 2012 shuster, stef and Donna Lancianese. "Get 'em Thinking, Get 'em Talking: Two Class Activities for Unpacking Gender." Regular session presentation for teaching and learning at the annual meeting of the American Sociological Association, Denver, CO.
- shuster, stef. "Medicine and Meaning-Making: A Historiography of Psychological Research on Transgender People." Roundtable for section on sexualities at the annual meeting of the American Sociological Association, Denver, CO.
- 2010 shuster, stef. "Penetrating the Ivory Tower: How Queer Social Movements Impact Universities in Establishing Queer Student Resource Centers." Regular session presentation for collective action at the annual meeting of the American Sociological Association, Atlanta, GA.
- 2009 shuster, stef. "Resolving Feminist Dilemmas Within Ethnography: A Case for Photoethnography." Roundtable for the section on sex and gender at the annual meeting of the American Sociological Association, San Francisco, CA.

## **Regional**

- 2017 shuster, stef, and Ellen Lamont. "How Non-binary People are Challenged by, and Challenge, Binary Language Systems in Social Interaction" Regular session presentation for the Sociologists for Women in Society-South at the annual meeting of the Southern Sociological Society, Greenville, SC.
- 2016 shuster, stef. "From Pathology To Progress? Challenging Perceptions of "Progress" and the Standardization of Normalcy in U.S. Transgender Healthcare." Regular session presentation at the annual meeting of the Southern Sociological Society, Atlanta, GA.
- 2012 shuster, stef. "Working with Transgender Populations: Pedagogy, Education, and Co-Constructing Culturally Competent Practices." Presentation for the College of Education's Beyond Tolerance Conference, Iowa City, IA.
- 2010 shuster, stef. "How Queer Social Movements Impact Organizational Processes: The Creation of Queer Student Resource Centers." Regular session presentation for the Midwest Sociological Society, Chicago, IL.
- 2009 shuster, stef. "Mobilizing in the Midwest: The Deployment of Strategies in Establishing Queer Student Centers." Regular session presentation for the Midwest Sociological Society, Des Moines, IA.
- Civettini, Nicole, Rengin Firat, and stef shuster. "The Effects of Same-Sex Unions on Mental Well-Being." Mental Health roundtable for the Midwest Sociological Society, Des Moines, IA.

## **SELECTED SPEAKING ENGAGEMENTS**

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### **Invited Talks and Panels**

- 2017 shuster, stef. "Passing as Experts in Trans Medicine." Department of Gender, Women's, and Sexuality Studies, University of Iowa.

- shuster, stef. "Patient Worthiness in Trans Medicine." Sociology Club Speaker Series, Appalachian State University.
- 2016 Invited Panelist, "Plenary on LGBTQ Scholarship." After Marriage Conference, CLAGS: Center for LGBTQ Studies, New York City, NY.
- shuster, stef. "Training for Trans Medicine." Invited Talk for Phi Chi medical fraternity, Appalachian State University.
- shuster, stef. "Epistemic Clashes in the Treatment of Gender in Trans Medicine." Social Medicine Faculty Forum, Department of Social Medicine, UNC – Chapel Hill.
- shuster, stef. "Treating Gender and the Politics of Evidence." Friday Faculty Forums, Center for Sexual and Gender Diversity, Duke University.
- shuster, stef. "It's like Spidey Sense: Provider Decision-making in the Moral Economy of Trans Medicine." Bioethics Group, Duke University.
- 2015 shuster, stef. "Applied Research in Transgender Medicine and Systems of Healthcare." Department of Anthropology, UNC – Chapel Hill.
- shuster, stef. "Policy Implications for Paradoxes in Transgender Medicine." Sanford School of Public Policy, Duke University.
- 2014 shuster, stef. "A Labor of Love? Emotional Dissonance Among Healthcare Workers in Transgender Medicine." Nursing Grand Rounds, UI Hospitals and Clinics, University of Iowa.
- 2013 shuster, stef. "Gender Dysphoria or Gender Diversities? The Role of Therapists in Affirming Transgender Clients." University Counseling Services, University of Iowa.
- shuster, stef. "A Non-Binary What?: Non-Binary Identified People Navigating Systems of Healthcare and Common Areas of Tension with Providers." Iowa River Landing LGBTQ Health Clinic, Iowa City, IA.
- 2012 Keynote Address. "Social Impacts of Stigma and Oppression on Queer and Trans\* Student Populations." College of Education's Beyond Tolerance Conference, University of Iowa.

## **Workshops**

- 2016 Smith, Lindsey and stef shuster. "How to Write a Successful Research Grant Proposal." Workshop for the Undergraduate Research Support Office, Duke University.
- 2015 shuster, stef. "Making Feminist Spaces More Inclusive for Trans Folk." Women's Housing Option, Duke University.
- 2014 Nordmarken Sonny and stef shuster. "Teaching Trans\* Issues While Feminist?: Creating Trans Feminist Pedagogies and Homeplaces." Workshop during the annual conference of the National Women's Studies Association, San Juan, Puerto Rico.
- shuster, stef. "Transgender Awareness and Competency Training." Invited Workshop for the Department of Correctional Services, Waterloo, Iowa.
- 2013 shuster, stef. "Creating Safer Spaces in Housing for Trans\* & Gender Variant People." Invited Workshop for the River City Housing Collective, Iowa City, IA.
- 2012 shuster, stef. "Trans\* Oppression in Service-Provision for Social Work." Invited Workshop for School of Social Work faculty, University of Iowa.
- Thompson, Kelly and stef shuster. "Working with Transgender & Genderqueer Populations: Co-Constructing Culturally Competent Practices for the UI Library Systems." Workshop for Libraries Staff Development and Diversity Program, University of Iowa.

## **SELECTED SERVICE**

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### **Students**

- 2018 **Committee Member**, Senior Thesis. Sydney Hobart, B.S. Biology, Molecular Biology. “Suicide Prevention Campaigns on College Campuses.”
- 2017 **Committee Member**, Honors Thesis. Grayson Bodenheimer, B.S. Sociology. “Fake It Til You Make It: Emotional Labor and Burnout Among School Teachers.”  
**Organizer**, Graduating Students Job Series Workshop, Department of Sociology, Appalachian State University.
- 2016 **Faculty Supervisor**, Student-led house course in LGBTQ Studies, Duke University

## Department

- 2017-2018 **Member**, Curriculum Committee, Department of Sociology, Appalachian State University.
- 2015-2016 **Faculty Representative**, Thompson Writing Program, Duke University  
**Committee Member**, Writing 101 Course Goals and Practices Assessment, Thompson Writing Program, Duke University

## Institution

- 2017-2018 **Program Coordinator**, Inclusive Excellence, Center for Academic Excellence, Appalachian State University  
**Committee Member**, Peer Assisted Review Enterprise. Grant Resources & Services, Appalachian State University  
**Consultant**, Student Well-being Working Group, Department of Wellness and Prevention Services, Appalachian State University.
- 2017 **Committee Member**, Assessment and Evaluation, General Education Office, Appalachian State University
- 2014-2016 **Faculty Mentor**, Spectrum, Center for Sexual and Gender Diversity, Duke University
- 2012-2014 **Advisory Board Member**, Women’s Resource & Action Center, University of Iowa
- 2010-2012 **President**, Graduate Student Senate, University of Iowa
- 2009-2013 **Co-Organizer**, The University of Iowa’s TransWeek!
- 2007-2012 **Transgender Health Initiative**, Interdisciplinary Assessment Team for Transgender Health Services, University of Iowa

## Profession

- 2017 **Discussant**, “Gendered Sexuality.” Regular Session at the annual meeting of the American Sociological Association, Montreal, Canada.  
**Panelist**, “Transgender Scholarship and Experience in Sociology.” Sociologists for Women in Society-South sponsored panel at the annual meeting of the Southern Sociological Society, Greenville, SC.  
**Panel Moderator**, “The Social Consequences of HB2.” Annual meeting of the North Carolina Sociological Association, High Point, NC.
- 2016-2018 **Mentor**, Sexualities Section Mentoring Program, American Sociological Association.  
**Editorial Board Member**, *Palaver: An Interdisciplinary Journal*.
- 2016 **Presider**, Healthcare and Underrepresented Populations Panel at the annual meeting of the Southern Sociological Society, Atlanta, GA.

2015 **Moderator**, Violence and Health Roundtable for the Medical Sociology section at the annual meeting of the American Sociological Association, Chicago, IL

*Occasional Reviewer*

Gender & Society; Journal of Health and Social Behavior; Law & Social Inquiry; Mobilization: An International Quarterly; Social Forces; Social Currents; National Science Foundation Grant; Social Sciences and Humanities Research Council Insight Grant

### **Community**

2013-2014 **Member**, Obermann Center for Advanced Studies Interdisciplinary Working Group on Trans\* Populations and Healthcare Needs in Prison, Iowa City, IA

2012-2014 **Member**, Transgender Resource Alliance: Interdisciplinary Working Group on Creating Trans\* Affirming Sexual Assault Services in Iowa City, IA

2011 **Advisory Board Member**, National Center on Transgender Equality TONI Project

2010-2014 **Co-Organizer and Founder**, TransCollaborations, Trans-advocacy group in Iowa City, IA

### **Professional Association Memberships**

American Sociological Association; Sociologists for Women in Society; Southern Sociological Society; National Women's Studies Association

### **Media Coverage**

*Gender & Society* Podcast. "Punctuating Accountability: How Discursive Aggression Regulates Trans People." Published July 10, 2017. [http://traffic.libsyn.com/sagesociology/07.05.17\\_GAS\\_Shuster.mp3](http://traffic.libsyn.com/sagesociology/07.05.17_GAS_Shuster.mp3).

*Huffington Post UK* Article. "Doctors Lack Experience in Treating Transgender Patients." Published September 21, 2016. [http://www.huffingtonpost.co.uk/dr-helen-webberley/doctors-lack-experience-i\\_b\\_12104142.html](http://www.huffingtonpost.co.uk/dr-helen-webberley/doctors-lack-experience-i_b_12104142.html)

*The Guardian* Article. "Doctors Lack Experience and Expertise in Treating Transgender Patients, Study Says." Published September 7, 2016. <https://www.theguardian.com/lifeandstyle/2016/sep/07/transgender-patients-face-doctors-limited-experience-bias-treatment-study>

*Women at Iowa* interview with Anna Bostwick Flaming on being a trans activist and scholar. Aired February 14, 2014. <http://www.youtube.com/watch?v=8omkpE8Leo8>

Iowa Public Radio *River to River* interview with Ben Kieffer on the history of transgender healthcare and provider-client interactions. Aired January 21, 2014. <http://iowapublicradio.org/post/nell-irvin-painter-history-white-people>

*Inside Higher Ed* News Article "University of Iowa Will Ask." Published December 12, 2012. <http://www.insidehighered.com/news/2012/12/12/university-iowa-adds-optional-question-sexual-orientation>

*Iowa Now* Feature News Article "Transgender Activist, Academic Pioneer." Published April 11, 2012. <http://now.uiowa.edu/2012/04/transgender-activist-academic-pioneer>